

FAQ COMMON QUESTIONS

IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. At the end of the plan year, 75% of any unused balance rolls over!




HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers the very best price on our hospital's vet-recommended annual core care.

Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

YOUR EXPERIENCE

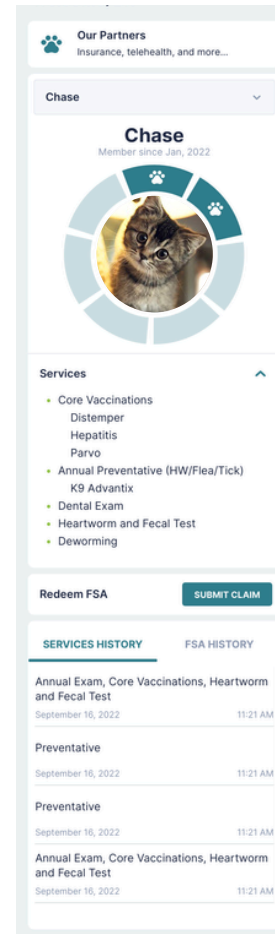
EASILY VIEW YOUR
PET'S PROFILE

REAL-TIME
SERVICE HISTORY

IN-HOSPITAL CREDIT
AVAILABLE UPON
SIGN UP

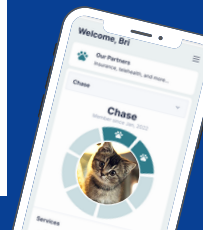
EASY TO USE
BENEFITS

MARKET HUB
PARTNERS + PERKS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

**REGISTER AT THE QR
CODE BELOW!**



**FELINE+EXOTICS
PRIMARY CARE
PLANS**



**IN A SIMPLE
MONTHLY PAYMENT**



**SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!**

WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need annually. **Our solution:**

- Covers everything we recommend for a **year of preventative care**
- **Provides seamless, transaction-free checkout**
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly**

Login at: app.petcentrichealth.com/login

KITTEN PLAN



**\$95/
month**

**26%
savings**

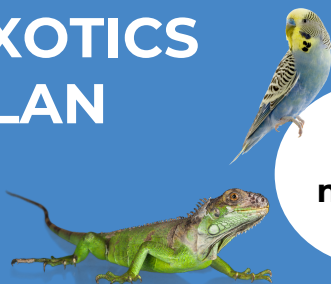
ADULT CAT PLAN



**\$87/
month**

**21%
savings**

EXOTICS PLAN



**\$55/
month**

**15%
savings**



PRIMARY CARE PLANS

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

*The hospital may not stock preventative meds for certain sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

Physical Examinations

Rabies Vaccine

FVRCP Vaccine

Feline Leukemia Vaccine

Flea, Tick, Heartworm Prevention*

Parasite Screening (Fecal)

Lab Work

Deworming Treatment

ASPCA Poison Control Hotline Allowance (1)

Annual In-Hospital Credit

Physical Examinations

Parasite Screening (Fecal)

Exotic Diagnostics

Deworming Treatment

Annual In-Hospital Credit



kitten plan < 1 year	adult feline plan > 1 year
1 wellness exam + 3 nurse exams	2 semi annual exams
✓	✓
up to 4	✓
up to 2	✓
12 months included	12 months included
up to 2	✓
pre-spay/neuter lab work	annual lab work
up to 2	kitten only
✓	✓
\$300	\$300

exotics plan all ages
2 semi annual exams
up to 2
reptile: lab work profile or small mammal: radiographs -2 views
✓
\$200